

Technology Assisted Voting – Audit Report

To: Robert Kennedy

From: Richard Adams

Date: 4 March 2021

Reference: State General Election 2021 – Western Australia

As detailed in your Audit Requirements dated May 2020 this document summarises the status of my audit and review.

Review of Documentation

During the course of my work, I have reviewed and provided ongoing feedback and comment in relation to the documentation that I have been provided.

Meetings

I have attended several meetings at the Commission's offices to gain an understanding of the Technology Assisted Voting projects (offered in 2021 as 'Telephone Assisted Voting' (TAV) and 'Vote Assist') and provide ongoing comments and feedback.

Live Election Period

I observed the activities being undertaken and was able to question staff at the following Call Centres:

- TAV Vote Cast Call Centre – Level 9, 111 St Georges Terrace, Perth, WA.
- TAV Application Call Centre – 154 Abernethy Road, Belmont, WA.
- Vote Assist – 150 St Georges Terrace, Perth, WA

I observed that the Approved Procedures were being followed at each location and witnessed all aspects of the Technology Assisted Voting process for live votes being cast.

Statement

It is my opinion that both the integrity and function of the Technology Assisted Voting systems provided by the Commission met the stated aims of enabling electors with insufficient literacy skills, sight impairment or an incapacity to cast a secret vote.

Limitations

I have not observed incident management testing of the systems.

Other Comments

My role was greatly assisted by the consistent openness and helpfulness of the Technology Assisted Voting Project Leader, Lincoln Campbell, and his Team.



Dr Richard Adams, DMS, MA, MIEE, MAISA
Independent Auditor