2013 State General Election

Strategy and Service Commitments

April 2012

WESTERN AUSTRALIAN Electoral Commission
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Foreword

Western Australia recently moved to fixed four year parliamentary terms. The next State general election is scheduled on Saturday, 9 March 2013. Thereafter, successive elections will be held every four years on the second Saturday in March.

A State general election is a significant event. While not only instrumental in determining Western Australia’s parliamentary representatives and who will govern the State, it consumes considerable financial, logistical, human and administrative resources, under a strict statutory regime.

The delivery of an activity the size of a State general election requires clearly identified objectives toward which energies and effort can be consistently directed.

Critically, all the Electoral Commission’s activities must withstand the closest scrutiny. Actions and decisions taken need to be transparent and public confidence in the Commission’s ability to deliver an impartial, fair and accurate election result maintained. Identifying objectives, key performance indicators and service level commitments to the various stakeholders at the outset, can only enhance public confidence and transparency.

This ‘Strategy and Service Commitments’ document therefore outlines the Electoral Commission’s approach to the delivery of the 2013 State general election, including identifying those activities deserving particular consideration and how the Electoral Commission’s performance can be assessed.

Warwick Gately AM
ELECTORAL COMMISSIONER

3 April 2012
Introduction

This strategy document outlines the Western Australian Electoral Commission’s broad goals and intentions in conducting the next State general election, scheduled for 9 March 2013. It makes clear the Commission’s service level commitments to particular stakeholders and the key performance indicators the Commission will use to assess election outcomes and its own performance.

The document’s purpose is to enhance electoral transparency and to demonstrate the Commission’s accountability. It should also assist stakeholders, including electors, candidates, registered political parties and the media, to prepare for the election and better understand their interactions with the Commission.
Background to Western Australia’s Electoral System

Western Australia is divided into 59 Legislative Assembly electoral districts. At a State general election candidates contest ballots in each of these 59 districts. Successful candidates represent the electors and communities within their district in the Legislative Assembly or lower house of State Parliament. The political party with the most candidates elected into the Legislative Assembly will form the Government, although it may do so in combination with other Members or another party.

Members in the Legislative Assembly are elected for a four year term, with all seats becoming vacant at each general election.

The name, size and boundary of each electoral district and region is determined by independent Electoral Distribution Commissioners after consideration of a range of demographic, physical and community of interest factors, plus submissions received from the public and interested parties. District boundaries are now reviewed every four years. The boundaries that will apply at the March 2013 election were determined in October 2011 and are available at www.boundaries.wa.gov.au.

The Legislative Council or upper house has 36 Members who are elected for a fixed term of four years from the time they take their seat following their election. The State is divided into six regions, with each returning six Members of the Legislative Council.

The 59 Legislative Assembly Members are elected using a full preferential system of voting, where electors are required to indicate a preference for each candidate on the ballot paper by using the numbers 1, 2, 3 and so on up to the number of candidates. To be elected a candidate must achieve an absolute majority (i.e. 50% + 1) of the formal votes cast. If, after all first preference votes have been counted, no candidate has obtained an absolute majority, then the candidate with the fewest number of first preference votes is excluded from the count. The excluded candidate’s second preference votes are then distributed to the remaining candidates. This process is continued until one candidate achieves an absolute majority of all formal votes.

Legislative Council Members are elected using a voting system known as proportional representation, and electors are voting for multiple Members for their region. To be elected, a candidate must receive a certain proportion (known as a quota) of the formal vote.

Simplistically, if a party or group of candidates receives 30 to 40% of the vote in a particular region, it would typically expect to hold at least two of the six seats allocated to that region in the Legislative Council.

Election Timetable and Key Dates

The likely key dates for the 9 March 2013 State general election are illustrated at Appendix 1.

Writs for the election are scheduled to be issued on Wednesday, 6 February 2013, with nominations therefore closing at 12.00 noon on Friday, 15 February 2013. Electoral rolls will close the day before at 6.00pm Thursday, 14 February 2013.

Early voting activity (by post or in-person) can commence from Wednesday, 20 February 2013, while mobile polling for special institutions, hospitals and remote locations may commence from Saturday, 23 February 2013.
Vision for the 2013 State General Election

The Western Australian Electoral Commission’s Vision for the next State general election is aligned to the organisation’s broader purpose, as stated in the 2010–2013 Strategic Plan.

The Vision for the 2013 State general election is –

For all eligible Western Australians to be able to successfully exercise their democratic rights and obligations at an election that is conducted in a professional, efficient and impartial manner and in accordance with the provisions of the Electoral Act 1907.

For this Vision to be achieved, the Commission has set the following Election Objectives.

Election Objectives

The Commission’s major operational objectives in conducting the 2013 State general election are as follows:

- To undertake as much activity as practicable to ensure that as many eligible Western Australians as possible are correctly enrolled prior to the roll close on Thursday, 14 February 2013
- To ensure that district electoral rolls are accurate and available on time
- To assist candidates, registered political parties and other groups to meet nomination and other compliance requirements, and participate effectively in the electoral process
- To increase public awareness and understanding of the election and the alternative options by which they can participate
- To provide every eligible elector with a voting experience that is —
  - convenient and easy to access
  - timely to their requirements
  - easy to understand
  - respectful and courteous
  - confidential
- To assist electors affected by changes to electoral boundaries to be aware of the changes and to be able to cast their vote in accordance with the above objective
- To ensure all votes cast are counted accurately and efficiently and that election results are released progressively in a timely manner
- To conduct the election in a manner that is fully compliant with statutory requirements and meets published service standards
- To maintain stakeholder confidence and trust in the Commission’s capacity to deliver impartial, accurate and efficient electoral outcomes.
Key Performance Indicators

In order to gauge the success of the election in meeting the Election Objectives, and to enable the Commission to assess its own performance, the following key performance indicators have been adopted.

### Election Preparations

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Measure</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Every Returning Officer completes online training and attends face to face training</td>
<td>% of the total number</td>
<td>100%</td>
</tr>
<tr>
<td>Polling Place Managers complete both online training and attend face to face training</td>
<td>% of the total number</td>
<td>98%</td>
</tr>
<tr>
<td>Polling places and early voting centres receive their full allocation of election materials on time</td>
<td>% of the total number (approx 900)</td>
<td>100%</td>
</tr>
<tr>
<td>Every electoral district roll is produced and available for distribution to Returning Officers within 10 days of roll close</td>
<td>100% by specific date</td>
<td>100% by 24 February 2013</td>
</tr>
<tr>
<td>All early voting centres are open and ready to operate from the Wednesday following close of nominations</td>
<td>100% by specific date</td>
<td>100% by 20 February 2013</td>
</tr>
</tbody>
</table>

### Election Conduct

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Measure</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of Legislative Assembly first preference count results received from ordinary polling places by 8.00 pm</td>
<td>% of the total number (approx 800)</td>
<td>60%</td>
</tr>
<tr>
<td>All complaints received or election enquiries are responded to or acknowledged within 24 hours or by the next business day</td>
<td>% of the total number</td>
<td>100%</td>
</tr>
<tr>
<td>All advertised polling places are open and ready for polling at 8.00 am and remain open until 6.00 pm on polling day</td>
<td>% of the total number</td>
<td>100%</td>
</tr>
<tr>
<td>Return of the Writs</td>
<td>Returned by due date specified</td>
<td>By date on the Writ</td>
</tr>
</tbody>
</table>
Election Outcomes

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Measure</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average State-wide elector participation rate – i.e. % of eligible electors on the roll</td>
<td>% of the total eligible (Dec 2011 – 89%)</td>
<td>91%</td>
</tr>
<tr>
<td>Elector participation rate for 18–25 year olds equals or betters the national target of 80%</td>
<td>% of the total eligible (Dec 2011 – 71%)</td>
<td>80%</td>
</tr>
<tr>
<td>Average State-wide voter turn-out – i.e. % of those on the roll who vote</td>
<td>% of the total enrolled (2008 – 86.5%)</td>
<td>91%</td>
</tr>
<tr>
<td>Lowest electoral district voter turn-out figure</td>
<td>Compared to the last general election (2008 – 62%)</td>
<td>75%</td>
</tr>
<tr>
<td>Informality rate – Legislative Assembly</td>
<td>% of votes cast (2008 – 5.32%)</td>
<td>4%</td>
</tr>
<tr>
<td>Informality rate – Legislative Council</td>
<td>% of votes cast (2008 – 2.83%)</td>
<td>2%</td>
</tr>
<tr>
<td>The number of invalidity complaints stemming from WAEC processes that are upheld by a Court of Disputed Returns</td>
<td>Number of successful complaints (2008 – 0)</td>
<td>0</td>
</tr>
</tbody>
</table>

In terms of numerical election outcomes and in comparison with the last State general election in 2008, the Commission aims to:

- Increase the percentage of eligible citizens on the State electoral roll
- Raise the State-wide average voter turn-out figure
- Improve upon the lowest district turn-out figure recorded in 2008
- Reduce the State-wide informality rate for both the Legislative Assembly and Legislative Council elections.
Stakeholder Surveys

In addition to performance measures where the outcome will be directly derived from the attendance and actions of electors at the poll, the Commission will also be seeking feedback from a significant sample of stakeholders via a number of post election surveys. Analysis of the election Call Centre log, the complaints register, and reports by Returning Officers, Project Leaders and others, will also provide a rich source of feedback about the Commission’s performance.

An independent service provider will once again be used to telephone survey a large sample of electors (approximately 1,200) from across the State. Where appropriate, the Commission will utilise an online survey product successfully piloted at the 2011 Local Government elections to survey individual candidates and selected groups of casual polling officials, including Returning Officers, Polling Place Managers, Ordinary Vote Issuing Officers and Declaration Vote Issuing Officers.

These surveys and other sources of feedback will provide valuable information about different stakeholders’ perceptions and assessments of such things as the Commission’s impartiality and professionalism, the accuracy and efficiency of our systems and services, compliance with the law and the knowledge and helpfulness of staff.

Service Commitments to Stakeholders

The Western Australian Electoral Commission aims to conduct the 2013 State general election in such a way that our stakeholders consider it to be:

• independent, impartial and lawful
• accurate, secure and verifiable
• open and accessible to all who are eligible.

At the conclusion of the election it is anticipated that stakeholder feedback will indicate that Commission personnel have been accountable and transparent in their dealings with stakeholders, professional in their conduct, and responsive to stakeholder requirements.

The remainder of this document outlines the specific service commitments and intended service standards that will apply with respect to particular stakeholder groups.
Electors

Service Commitments to Electors

Eligible Western Australian electors can expect the following:

- A range of practical continuous roll update initiatives and public awareness programs aimed at assisting them to be correctly enrolled. This activity will intensify in the six months leading up to the roll close on Thursday, 14 February 2013
- Accurate and complete electoral rolls for each district and region
- A range of voting options to make it as easy as possible for every elector to cast their vote and exercise their democratic right and obligation
- A genuine effort to provide appropriate services for electors with particular requirements due to their location, cultural or linguistic background, or disability
- Accurate, user friendly and timely information about when, how and where to vote and the competing candidates and parties relevant to their electorate
- Well located, accessible, advertised polling places and early voting centres
- Helpful and responsive call centre, enquiry and complaints management services
- Courteous, informed and helpful polling staff providing hassle-free voting services
- Ballot papers, advertising, a website and other election materials that are accurate and easy to read and understand
- Accurate and timely reporting of election results and figures and an easy to access and navigate results website.

Targeted Service Standards for Electors

- Accurate and complete electoral rolls for each electoral district
- All advertised polling places are accessible and open between the hours of 8.00 am and 6.00 pm on polling day
- 91% or better of eligible electors are on the State roll
- 80% or better of eligible electors aged 18 to 25 are on the State roll
- 91% or better of enrolled electors cast a vote
- A strong majority of surveyed electors indicate satisfaction with their voting experience and a benchmark to be established for future elections
- All complaints or enquiries are responded to or acknowledged within 24 hours or by the next business day.
Candidates

Service Commitments to Candidates

Candidates nominating for election to the Legislative Assembly or the Legislative Council can expect the following:

- Clear, accurate and timely information about their rights and responsibilities as a candidate and access to scheduled candidate information sessions run by the Commission

- Efficient and timely nomination processes, with easy access to sufficient information to enable an effective nomination

- Timely provision of accurate electoral roll data for the district or region they are contesting

- Helpful and courteous services and advice from electoral staff, including with respect to the appointment of scrutineers

- A clear point of contact for all enquiries

- Access to accurate and timely election results, as well as other related information such as the status of declaration vote processing

- Clearly documented policy and protocols relating to recounts and close seats (see Appendix 2)

- The opportunity to provide feedback via an online survey after the election

- Prompt refund of nomination deposits where appropriate and payment of election funding claims, in accordance with entitlements under the Electoral Act 1907.

Targeted Service Standards for Candidates

- Access to the relevant district or region electoral roll in electronic form within eight (8) days of the close of enrolments

- All nominating candidates receive a Candidate Pack upon request containing the information required to lodge a successful nomination

- All complaints or enquiries are responded to or acknowledged within 24 hours or by the next business day

- A strong majority of survey respondents indicate satisfaction with the overall services provided by the Commission and a benchmark to be established for future elections.
Registered Political Parties

Service Commitments to Registered Political Parties

Registered political parties nominating candidates for election to either the Legislative Assembly or the Legislative Council can expect the following:

- Clear, accurate and timely information about the rights and responsibilities of parties and candidates, and the opportunity to have the Commission deliver scheduled information sessions to groups of candidates

- Efficient and timely registration, nomination and group ticket lodgement processes

- Provision of accurate and timely electoral roll data, including roll data under new electoral boundaries following the Distribution

- Helpful and courteous support and advice from electoral staff

- Clear points of contact for different election related matters

- Access to accurate and timely election results, as well as other related information such as the status of declaration vote processing or a recount

- Clearly documented policy and protocols relating to recounts and close seats (see Appendix 2)

- The opportunity to provide the Commission with face-to-face feedback and commentary after the election

- Claims for reimbursement of electoral expenditure are processed in a timely and efficient manner, subject to the provision of all necessary information.

Targeted Service Standards for Registered Political Parties

- Election roll data available within eight (8) days of the close of enrolments, and approximately six (6) months following the finalisation of boundaries after a Distribution

- All complaints or enquiries are responded to or acknowledged within 24 hours or by the next business day

- Satisfaction with services received including the accuracy and timeliness of information provided, particularly candidate nominations processes.
Parliament

Service Commitments to the Parliament

Prior to and then following the election, Parliament and its Members can expect the following:

- The opportunity to comment on proposed polling place locations for each Legislative Assembly district about six (6) months out from the election
- Access to accurate and timely district or region electoral roll data via nominated service providers, including roll data under new electoral boundaries following the Distribution
- Access to an accurate and comprehensive website covering all election events managed by the Commission, and providing related information and services such as elector enrolment checking and historical results data
- Helpful and courteous services and advice from electoral staff
- Provision of copies of the Election Report and Election Results documentation once completed
- The correct and efficient conduct of any by-elections for Legislative Assembly vacancies that may arise and recounts for any Legislative Council vacancies.

Targeted Service Standards for the Parliament

- Election roll data available within eight (8) days of the close of enrolments, and approximately six (6) months following the finalisation of boundaries after a Distribution
- All enquiries or complaints are responded to or acknowledged within 24 hours or by the next business day
- Satisfaction with the accuracy and timeliness of information and services provided, whether verbal, electronic or hard-copy.
Media

Service Commitments to the Media
Media organisations and their representatives can expect the following:

- Early advice and specifications relating to the election night results system should a live-feed of results data be required (and the capacity exist to take it)
- Access to an up-to-date website containing typically required electoral information, and progressively updated district and State-wide election results as soon as they become available
- Provision of a media pack containing electoral information of relevance to background stories
- Specified points of contact at the Commission to provide informed and helpful assistance, and timely responses to requests for information
- Clear guidance as to the media’s rights and responsibilities with respect to polling day activities
- The opportunity to provide feedback in respect of the systems and processes employed by the Commission to provide results and other information.

Targeted Service Standards for the Media

- Access to accurate and timely election night results on the Commission’s website or via a direct data feed
- Enquiries are responded to by nominated Commission staff in an accurate and comprehensive manner, with due consideration to stated deadlines
- Satisfaction with the accuracy and timeliness of any information and services provided.
Electoral Staff

At a State general election the Commission employs over 8,000 casual and contract staff, many for one day only and others for a period of weeks or months.

Service Commitments to Casual and Contract Staff

Staff engaged by the Commission can expect the following:

- Efficient and timely recruitment processes, including electronic advice as to their application’s success or otherwise
- Accurate advice and information concerning their conditions of employment, location, remuneration and position responsibilities
- Appropriate and sufficient training for the role to be performed (typically a combination of online, face-to-face, and on-the-job training), as well as the provision of suitable training materials, manuals and/or guides
- Accurate and timely payment, subject to all necessary information being provided.

Targeted Service Standards for Casual and Contract Staff

- Electoral staff receive accurate and timely information on their responsibilities and entitlements
- Payments to polling place staff are made within four (4) weeks of the election
- Post election survey responses indicate strong satisfaction with recruitment, training, payment and general staff support.
Stakeholder Support

In making the commitments outlined above, the Commission hopes that stakeholders will in turn acknowledge and respect that the Commission is required to meet its obligations independently, impartially and accurately and in accordance with legislative requirements.

The priorities, desires and expectations of individual candidates or parties or the media, may not always be in step with those of the Commission in meeting its statutory obligations.

For example, while many stakeholders will want the election outcome to be known very soon after the close of polling, the reality is that counting takes time when undertaken correctly and in accordance with the law. Counts undertaken on election night at every polling place are only indicative and do not include declaration votes. The full distribution of preferences is not undertaken by the Returning Officer until all declaration votes and other early votes are admitted to the count. This cannot occur until final declaration votes are processed as soon as possible after 9.00 am on the Thursday following polling day.

In addition, collating and verifying results information and ‘checking-in’ election returns from over 800 polling places, around 160 mobile and remote polling locations, plus over 70 early voting (in person) centres – including those inter-state and overseas – does not happen overnight.

Accordingly, the Commission seeks the support of all stakeholders in recognising that there are steps and procedures that must be followed in accordance with legislation or regulation, and that sound logic gained through extensive experience sits behind the various systems and processes employed.

It is vital that requests by stakeholders for information or for some action to be taken are made to nominated Commission personnel in order to ensure accurate and timely responses are provided.

Candidates and parties are requested to ensure scrutineers are correctly registered in a timely fashion and wear the ID badges supplied at all times when in counting areas. Scrutineers must respect the need for polling officials to be able to undertake their duties in a productive, cooperative, and safe workplace.

In seeking information or interviews, media representatives should set reasonable deadlines and recognise that Commission staff are also working to complete tasks with tight timeframes and are managing a range of competing priorities.
Appendix 1 – 2013 State General Election Timetable

ISSUE OF WRITS
First Wednesday in February

Nominations & Applications for Early Vote (by post) Open

CLOSE OF ROLLS
8 days after Issue of Writs at 6 pm

Party Nominations Close (12 noon)

CLOSE OF NOMINATIONS
At 12 noon & Draw for Ballot Paper positions

Voting Tickets to be Lodged by 12 noon

Early Voting (in person and by post) Commences

Mobile Polling (for special institutions, hospitals and declared remote areas) May Commence

POLLING DAY – (8 am to 6 pm)
Second Saturday in March

Public Holiday – Labour Day

Processing of Early Votes Commences

Close of Applications for Early Votes (by post) at 6 pm

Close of Early Votes (in person) at 6 pm

RETURN OF WRITS

Final day for Receipt of Early Votes at 9 am

by MAY 6 Mon

Note: As at April 2012 (updated December 2012).
Appendix 2 – The Scrutiny and Count

The counting of all ballot papers, whether early votes, absent and provisional votes, or ordinary votes, cannot commence until after 6.00 pm on polling day. Part IV, Divisions (4), (4a) and (4b) of the Electoral Act 1907 broadly describe the processes and rules to be followed during the counting of ballot papers.

The following abridged notes have been designed to provide guidance to candidates, political parties, scrutineers and the media about key aspects of the Commission’s scrutiny arrangements, along with the approach that will be adopted with respect to close seats and recounts at the 2013 State general election.

Election Night

On election night, some 800 Polling Place Managers (in their capacity as assistant Returning Officers) will sort and count all ordinary votes taken during the day at their polling place. They will forward to their district Returning Officer, the first preference count for each candidate contesting that Legislative Assembly seat, a two candidate preferred count (i.e. a notional distribution), and finally for the Legislative Council the first preference party, group or independent candidate votes.

Returning Officers will then vet these numbers before sending them to the Commission for posting to the election results website or forwarding to media outlets that will be taking a live data feed. These progressively updated indicative results are what candidates, parties and the Western Australian community see on election night. The Commission will also provide some early voting results data for the Legislative Assembly as counting of these votes proceeds at the central count centre.

It should be noted that the Commission reserves the right to not post to the internet notional distribution results where there is a close three-way contest or one of the candidates selected for the notional distribution count (and advised to Polling Place Managers) proves not to attract sufficient votes to warrant that selection.

Fresh Scrutiny

The next stage in the scrutiny will entail all district Returning Officers undertaking a ‘fresh scrutiny’ of polling place returns (ordinary ballot papers only) within 48 hours of the close of polling to ensure ballot papers have been sorted correctly, Legislative Assembly first preference totals are correct, identified informal votes are indeed informal and the statistical report are completed by each Polling Place Manager is in order.

Declaration Vote Counting and the Full Distribution

The final stage in the process is for the Returning Officer to undertake a full distribution of preferences involving all ballot papers received for their district. This cannot occur until the completion of processing of all declaration votes received up to 9.00 am on the Thursday following polling day. The final results figures for each Legislative Assembly seat will not be known, and the declaration of the poll can not occur, until a full distribution has been completed. Returning Officers will either conduct their full distribution at the central count centre or at premises arranged by them – parties and candidates will be advised where and when these counts will occur.

As declaration votes are processed in the days immediately following polling day, each parcel of Legislative Assembly votes will be counted for first preference totals and then on a two candidate preferred basis, and these results will be released progressively and added to the results website for all districts. For the Legislative Council, first preference party, group or candidate declaration votes will be progressively added to the results website for each of the six regions.
A fresh scrutiny and the full distribution of Legislative Council votes will occur at the central count centre under the management of six regional Returning Officers – one for each region. Given the time required to process Legislative Council ballot papers under the proportional representation system, it generally takes about two weeks before all upper house seats are declared.

**Scrutineers and Formality**

Candidates and their appointed scrutineers may be present during the scrutiny and counting of all votes, but no other persons are permitted except for electoral officers. In polling places and at the central count centre, generally candidates are restricted to one scrutineer per count table in order to limit congestion and distraction of count staff. Instructions for scrutineers will be provided.

Unless reversed by a Court of Disputed Returns during an invalidity hearing, a decision by a Returning Officer on the formality of a ballot paper shall be final. Polling Place Managers, during the scrutiny on election night, are able to make a decision on formality that will apply to their count. Each Returning Officer will then review the informal ballot papers during the fresh scrutiny and the formality of all ballot papers again during the full distribution.

**Close Seat Policy and Recounts**

Polling Place Managers may need to recount some or all of the ballot papers from their polling place when the number of first preference votes plus informal and discarded ballot papers does not equal the number of ballot papers issued.

If after the full distribution of preferences for a Legislative Assembly seat, the margin between the two highest polling candidates is 100 votes or less, the Returning Officer will be advised to automatically offer the candidates another full distribution of preferences before declaring the result.

Where the margin after a full distribution of preferences is greater than 100 votes, the Returning Officer will only consider a full recount where a candidate or scrutineer provides sufficient evidence in writing that in the Returning Officer’s opinion calls into question the accuracy of the count figures.

A Returning Officer may also, at the request of a candidate or scrutineer or of his/her own volition, recount a particular bundle or group of ballot papers at any time prior to the poll being declared.

If after a full recount of all votes there is a tied election, the Returning Officer will notify the Electoral Commissioner, who will petition the Court of Disputed Returns. If unable to declare a candidate elected, the Court may order that a new election take place.

With the Legislative Council count, a regional Returning Officer may of his or her own volition initiate a recount of the votes on ballot papers from any district or portion of a district, or a particular bundle or group of ballot papers. A candidate requesting a Legislative Council recount must do so in writing to the regional Returning Officer, setting forth the reasons for the request.

With the Legislative Council ballot papers, ticket votes will be counted manually twice at the central count centre before the numbers are entered into the electronic vote counting system (CountWA).
Acknowledgement:
The Western Australian Electoral Commission acknowledges that election strategy and service commitment documents produced by the NSW Electoral Commission were used as a guide when developing this publication.